#### FALMOUTH TOWN COUNCIL

Minutes of a meeting of the Council held on Monday 11<sup>th</sup> March 2024 at 7.05pm held in the Council Chamber, Municipal Buildings, The Moor, Falmouth. TR11 3QA

Present: Councillors K J Edwards (Town Mayor) (where mentioned), A Rowe (Deputy Mayor), D E Clegg, L D Coley, S D Eva, D V Evans BEM, G F Evans MBE, A J Jewell CC, J S Kirkham CC, J C Robinson, B M A Ross, D W Saunby CC, E E Seiler, J M P Spargo, and Z Young (to point mentioned).

In Attendance: A M Williams (Town Clerk)

R J Gates (Town Manager)

D C Shankland (Communications Officer)

Sgt C Vincent and PCs

M Cummins & J Stewart (Devon & Cornwall Police)

P Fitzpatrick (Fairtrade Falmouth)

R Wilcox (Falmouth Business Improvement District)

P Simmons (Footpaths Project)

M Thomson, G Adams,

M Woodbridge & C Lee (Falmouth Marine School)

M Kenworthy-Gomes (Cornwall Pride)

K Phillips (Infinitus)

#### **C5824 APOLOGIES**

An apology for absence was received and approved from Councillor Chin-Quee BEM (ill).

#### C5825 INTERESTS AND DISPENSATIONS

Later in the meeting Councillor Young declared a non-disclosable interest in Minute C5847 as she was the subject member of the report. She remained in the meeting to address the report and did not leave the meeting when a vote was taken.

#### C5826 MINUTES

It was proposed by Councillor Edwards seconded by Councillor Rowe and

**RESOLVED** that the Part I minutes of the meeting held on 11<sup>th</sup> December 2023 and the minutes of the meeting held on 15<sup>th</sup> January 2024 be confirmed as a correct record and signed by the Chair subject to the amendment of Minute C5802(ii) to note that whilst the Council supported the change to the member request protocol it had not at that point formally resolved to do so, which would need to recognised in its Standing Orders

## C5827 COMMUNITY SAFETY AND FIRE REPORT

No report received.

#### C5828 TOWN MAYOR'S REPORT

The Town Mayor reported on a very busy civic diary with involvement in many and varied events and community occasions in the town and representing the town across Cornwall. Of particular note were Feast Day in St Ives and her work over

International Women's Day. She stated that the cohort of councillors had challenged ourselves to do and be better. To ensure we represent those that don't feel they have a voice, to set an example in how we conduct ourselves and in the language that we use. So, I commissioned a painting, completed by a local young artist just graduated from Falmouth University, Rasa, to mark this work we have collectively achieved, for future council cohorts to reflect upon, and continue the work that we started, to become as inclusive, fair, and ethical as possible. She then received the mayoral portrait from Cornwall Pride.

She announced the two annual mayoral awards: The Spirit of Falmouth and The Andy Hocking Award. The Trustees of Pendennis Leisure received the Andy Hocking shield for 'their efforts this year, they saw a huge challenge for Falmouth and faced it with positivity, gusto and with absolute commitment, in the face of extreme challenge. They have personally given over endless hours, days, weeks, and months, simply to do the right thing. They are continuing this work as we speak and I think it's only fitting that we as a town acknowledge their collective effort, celebrate it, and give sincere thanks to Pendennis Leisure. Our town is so very proud of everything that you have done for our community'. The Spirit of Falmouth Award recipient she would announce shortly.

## C5829 DEPUTY MAYOR'S REPORT

The Deputy Mayor reflected upon a busy year. He continued to support the Carnon Carers whose members do such great work in our communities, and they really are unsung and hidden heroes who daily support and care for those they love. He attended the Launceston Civic Service in their local parish church, a lovely community event with lots of different age groups. The last period covered Christmas as well and it was exciting to get involved in local celebrations. He attended the Penryn Christmas lights switch on as well as Falmouth's it was heartening to see so many local people attend these events and to see and appreciate the hard work that everyone puts into the annual displays that we all enjoy. The highlight was the brilliant Festive Weekend, and it is rewarding to see so many people in our Town having fun and sharing joy and it is only thanks to the very hard work of our Town Manager, our BID Team, Council staff and an army of volunteers that such events are possible, and he thanked all involved for making Falmouth so vibrant and positive.

Should he be considered to be Mayor then he would like to focus on local community groups and volunteers to offer whatever support he and the Council were able to. He recognised the hard work of our current Mayor and Council Team and partners. He looked forward to the long awaited skatepark and opening the brand-new Kimberley Park Lodge building. He mentioned behaviour both within and without the chamber and reminded all that they have as a Council identified that civility and respect is one of our priorities. He looked forward to another positive few months with the Council continuing to deliver improvements for its residents in an extremely tough and trying period for Councils everywhere.

#### **C5830 PUBLIC QUESTION**

Sam Heslop-George asked 'Vegan diets result in 75% less GHG emissions and land use than diets with 100g of meat daily. They cut wildlife destruction by 66% and water use by 54%. Will Falmouth join 26 councils, including Edinburgh, Exmouth,

and Norwich by endorsing the Plant Based Treaty and developing a plant-based food strategy?'

This was debated and it was proposed by Councillor Robinson, seconded by Councillor Seiler and

**RESOLVED** that the matter be further considered by the Grounds, Facilities and Environmental Action Committee.

A Motion proposed by Councillor Eva, seconded by Councillor Jewell that the matter be not considered was Lost.

#### C5831 COMMUNITY POLICE REPORT

Sergeant Vincent, the Falmouth Neighbourhood Team Leader presented the Community Police Report and focussed upon the Walk and Talk initiative protecting women and young girls from crime and ASB. He responded to questions thereon and directed Councillor Young to the complaints procedure regarding a personal matter raised.

## C5832 PRESENTATIONS

## 1. Falmouth Business Improvement District

Richard Wilcox, Falmouth BID Manager, advised that the local Falmouth BID had been successfully returned for a fourth 5-year term. The BID was not-for-profit and formed under Government legislation, one of 334 in the UK and one of 8 in Cornwall. He presented the Business Plan for 2024-2029 with a focus upon safe and secure. The BID operated in many partnerships, having a core relationship with the Town Council, and subsequently many projects had been delivered. Including an extensive cultural programme. He responded to Councillors questions and the Mayor echoed Councillors congratulations to the BID for its work and looked forward to continuing partnership delivery.

#### 2.Linking Parish Footpaths

Paul Simmons presented on his proposal to improve the use of the local footpath system, including personal and collective health and wellbeing, integrating into the existing infrastructure system including transport and housing estates and for linking up green corridors. He was undertaking research into locally directed funding and designation and was looking at establishing commonality from local parishes. He responded to questions.

It was proposed by Councillor D V Evans, seconded by Councillor Eva and

**RESOLVED** that the Grounds, Facilities and Environmental Action Committee consider how the Council should engage with the Footpaths Project.

#### C5833 FAIRTRADE

Pat Fitzpatrick provided an update on Falmouth Fairtrade, including successful status renewal for Falmouth, a volunteer event and working with the Universities. 2024 marked 30 years of Fairtrade and Fairtrade Fortnight would be later in the year to

combine with celebratory events. She responded to councillors' questions and the report was duly noted.

The Mayor thanked the Fairtrade volunteers for their efforts and advised that an event at Falmouth Library was planned for the Great Big Green Week and Falmouth Fairtrade should join in with that.

#### C5834 COMMUNITY AREA PANEL

The notes of the recent Panel meeting and the CAP Action plan were received and noted.

# C5835 <u>NATIONAL ASSOCIATION OF LOCAL COUNCILS – SUPER COUNCILS NETWORK</u>

The notes of the SCN meeting held on 14<sup>th</sup> February 2024 were duly noted.

## C5836 CORNWALL COUNCILLORS REPORTS

#### Penwerris

Councillor Kirkham reported on Cornwall Council budget setting which saw a maximum increase in precept setting and service reductions, which were predicted to worsen in the next 2 to 3 years. Greater Government support funding had been requested by all political groups. She had attended the successful Falmouth St Piran's Day Parade. Within her electoral division she reported social housing issues including a backlog of repairs. She noted pothole filling works were progressing and requested that Councillors support the Falmouth primary School Choir in its fundraising. She also updated on Re:Source project works (Kimberley Park Lodge) and funding. She responded to councillors' questions.

#### Trescobeas and Budock

Councillor Saunby reported that Trescobeas had not been active. He had requested that additional funding be found to complete the cycle way at Bickland Water Road. He had supported Pendennis Leisure with community grant chest funding. He had requested meetings with Cornwall Council planners to seek redress for the recent Planning Inspector's decision in Bickland Hill that was contrary to the Local Plan and Neighbourhood Plan.

#### **Boslowick**

Councillor Jewell reported on local footpath consultations, access improvements around Swanpool, and traffic speed reductions. He had supported with community chest funding the local Surf Life Saving and Pendennis Leisure and updated on ongoing issues regarding the car park and beach lease at Maenporth. As well as the Metrolink (train) consultation event, he queried the advantage of the proposals for Falmouth. He responded to councillors' questions and Councillor Kirkham updated members regarding local park and ride operations.

#### Arwenack

Councillor Magowan's report was presented by Councillor Rowe. It included updates of works at Boscawen Fields and Queen Mary Gardens. He attended Youth Council events and had committed community chest funding to Pendennis Leisure, this would also be his charity cause in the Falmouth Half-marathon event. He updated on the

work of the Audit Committee and the Neighbourhoods Overview and Scrutiny Committee.

#### C5837 COMMITTEE REPORTS

The Finance and General Purposes Committee Part I Report dated 15<sup>th</sup> January 2024 was presented by Councillor Robinson, Chair of the Committee.

It was proposed by Councillor Robinson, seconded by Councillor Clegg and

**RESOLVED** that the Part I Report of the Committee dated 15<sup>th</sup> January 2024 be approved.

The Finance and General Purposes Committee Part I Report dated 26<sup>th</sup> February 2024 was presented by Councillor Robinson, Chair of the Committee.

It was proposed by Councillor Robinson, seconded by Councillor Clegg and

**RESOLVED** that the Part I Report of the Committee dated 26<sup>th</sup> February 2024 be approved.

The Planning and Licensing Committee Report dated 18th December 2023 was presented by Councillor Eva, Chair of the Committee.

It was proposed by Councillor Eva, seconded by Councillor Clegg and

**RESOLVED** that the Report of the Committee dated 18<sup>th</sup> December 2023 be approved.

The Planning and Licensing Committee Report dated 8<sup>th</sup> January 2024 was presented by Councillor Eva, Chair of the Committee.

It was proposed by Councillor Eva, seconded by Councillor Clegg and

**RESOLVED** that the Report of the Committee dated 8<sup>th</sup> January 2024 be approved.

The Planning and Licensing Committee Report dated 29<sup>th</sup> January 2024 was presented by Councillor Eva, Chair of the Committee.

It was proposed by Councillor Eva, seconded by Councillor Clegg and

**RESOLVED** that the Report of the Committee dated 29<sup>th</sup> January 2024 be approved.

The Planning and Licensing Committee Report dated 19<sup>th</sup> February 2024 was presented by Councillor Eva, Chair of the Committee.

It was proposed by Councillor Eva, seconded by Councillor Clegg and

**RESOLVED** that the Report of the Committee dated 19<sup>th</sup> February 2024 be approved.

The Cultural Services and Leisure Committee Part I Report dated 22<sup>nd</sup> January 2024 was presented Councillor Coley, Vice-Chair of the Committee.

It was proposed by Councillor Coley, seconded by Councillor Edwards and

**RESOLVED** that the Part I Report of the Committee dated 22<sup>nd</sup> January 2024 be approved.

The Grounds, Facilities and Environmental Action Committee Report dated 5<sup>th</sup> February 2024 was presented by Councillor Clegg, Chair of the Committee.

It was proposed by Councillor Clegg, seconded by Councillor Kirkham and

**RESOLVED** that the Report of the Committee dated 5<sup>th</sup> February 2024 be approved.

# C5838 <u>REFERENCE FROM GROUNDS, FACILTIES AND ENVIRONMENTAL</u> ACTION COMMITTEE

The Chair of the Grounds Facilities and Environmental Action Committee presented the recommendation of her Committee pursuant to minute GFEA111.

It was proposed by Councillor Clegg, seconded by Councillor Seiler and

**RESOLVED** that in so far as they relate to the Council, Finance & General Purposes Committee, Cultural Services and Leisure Committee, and Grounds, Facilities and Environmental Action Committee that:

- (i) Falmouth Town Council Standing Order 1 be amended to include provision that discussions around motions should reference any environmental impacts and whether the decision will be detrimental or beneficial to carbon emissions and/or biodiversity.
- (ii) Falmouth Town Council Standing Order 3 be amended to include provision be made on published meeting agendas for environmental impact with standard wording that members are reminded that the Council has approved motions to become Carbon Neutral by 2030 and declared an environmental and ecological emergency. When discussing any motion prior to voting, consideration should be made on the impact on carbon emissions and/or biodiversity.

## C5839 SCHEDULE OF MEETINGS 2024/25

It was proposed by Councillor Edwards, seconded by Councillor Robinson and

**RESOLVED** to recommend that the attached schedule of meetings for 2024/25 be recommended for adoption by the Annual Meeting of Council.

#### C5840 TOWN MAYOR AND DEPUTY MAYOR 2024/25

The Mayor advised the Council that she would not be seeking office in 2024/25 and thanked the Council for its support in a role she had been proud to have undertaken.

It was proposed by Councillor Edwards, seconded by Councillor Coley and

**RESOLVED** that Councillor A Rowe become Town Mayor Elect 2024/25.

It was proposed by Councillor Eva, seconded by Councillor Kirkham and

**RESOLVED** that Councillor L D Coley become Deputy Mayor Elect 2024/25.

A motion by Councillor Saunby, seconded by Councillor Young, that Councillor D V Evans become Deputy Mayor Elect for 2024/25 was lost.

## C5841 COUNCIL COMMITTEES

It was proposed by Councillor Edwards, seconded by Councillor Eva and

**RESOLVED** that the status quo be retained in regard to Committee seats for the 2024/25 municipal year, except that subject to completing the relevant training requirements Councillor Rowe as Town Mayor would replace Councillor Edwards on the Staffing Committee, also that Councillor Rowe be replaced by Councillor Young (subject to completing the necessary training) on the Planning and Licensing Committee (if Councillor Young is unable to take up her seat then the Committee operates with 7 seats for the time being).

#### C5842 COMMITTEE CHAIRS AND VICE-CHAIRS

It was proposed by Eva, seconded by Councillor Robinson and

**RESOLVED** that the status quo be retained in regard to Committee Chair and Vice Chair appointments for the 2024/25 municipal year.

# C5843 REPRESENTATIVES ON OUTSIDE BODIES AND COUNCILLOR CHAMPIONS

It was proposed by Councillor Edwards, seconded by Councillor Rowe and

#### **RESOLVED** that:

- (i) subject to updating the in-year amendments the status quo be retained in respect of representatives to outside bodies for the 2024/25 municipal year; and
- (ii) subject to updating the in-year amendments the status quo be retained in respect of representatives to Councillor Champion roles for the 2024/25 municipal year.

The Mayor called a brief adjournment of the meeting at 8.35pm for a comfort break. The meeting resumed at 8.40 pm.

# C5844 <u>STANDING ORDERS INCLUDING FINANCIAL REGULATIONS AND</u> SCHEME OF DELEGATIONS

It was proposed by Edwards, seconded by Councillor Rowe and

**RESOLVED** that subject to grammatical and cross-referencing corrections the attached Standing Orders including Financial Regulations and Scheme of Delegations be approved.

### C5845 TOWN MANAGEMENT REPORT

The Town Clerk presented the Town Management report which was duly noted and forms part of these minutes.

#### C5846 TOWN CLERK'S REPORT – PART I

The Town Clerk presented his Part I Report that was duly noted and forms part of these minutes.

# C5847 CORNWALL COUNCIL DECISION NOTICE REGARDING BREACHES OF THE CODE OF CONDUCT BY COUNCILLOR ZOE YOUNG

The Council noted the independently conducted external report by Cornwall Council following several complaints that Councillor Young had breached the Members Code of Conduct. Councillor Young now declared an interest in the matter but was permitted to speak to the report. The Town Clerk and Town Mayor confirmed that Cornwall Council had advised that no request for a review of the investigation had been made.

Councillor Young was asked to moderate her conduct as her comments were not relevant, inappropriate, and personal, and she was disrupting the democratic process. As she did not do so it was proposed by Councillor Edwards, seconded by Councillor Rowe and

**RESOLVED** in accordance with Standing Order 2 (b) that Councillor Young no longer be heard as she would not moderate her conduct.

Councillor Young did not moderate her conduct and the Town Mayor adjourned the meeting at 8.50pm. The meeting resumed at 9.00pm.

It was proposed by Councillor Edwards, seconded by Councillor Rowe and

**RESOLVED** that the Council receives the Cornwall Council Report regarding the breaches of the Members Code of Conduct by Councillor Young and notes that Councillor Young should issue apologies to the named complainants and:

(i) Councillor Young be not considered as the lead member for any events the Council may organise until after the elections in May 2025; and

(ii) So that Council Officers are able to deal with the enquiries from Councillor Young in a more controlled way removing them from the pressure that the Councillor brings to bear, then she can only speak and/or meet with the Clerk or a nominated representative at fixed times only, this may be face to face or via email with Councillor Young personally or her advocate. Councillor Young should not have direct access to other officers, other than her point of contact. The Town Clerk to set and notify the contact arrangements.

## C5848 TOWN MAYOR'S ADDITIONAL PART I REPORT

The Town Mayor advised that she was going to address the meeting but due to ongoing matters had decided to defer that. She advised that the year had been hugely challenging, but that she would continue to live by her core values of honesty, advocacy, kindness, and respect, at work, in this voluntary civic role and in her personal life and allow the systems that we are lucky to have in place in the UK to protect people, to do their job.

Councillor Young now left the meeting.

## C5849 EXCLUSION OF THE PRESS AND PUBLIC

It was proposed by Councillor Edwards, seconded by Councillor Rowe and

**RESOLVED** that in view of the confidential nature of contractual matters and personal information it is advisable in the public interest that the press and public, be excluded from the meeting.



#### **Fairtrade Falmouth Steering Group**

## **Quarterly Report to Falmouth Town Council 11th March 2024**

#### Fairtrade Town Status Renewal Award

2023 ended with good news for Falmouth Town and our steering group. On the 29<sup>th</sup> December we were delighted to receive confirmation that Falmouth's Fairtrade Town status had been renewed. Renewal is due again 29<sup>th</sup> December 2026. We thank those Falmouth Town Council members who passed a resolution many years ago which led to Falmouth gaining Fairtrade Town status in 2005.

### Fairtrade's 30th Birthday

2024 is a special year for Fairtrade. We are celebrating 30 years of Fairtrade. 30 years of working together has made the Fairtrade Mark a leader of life-changing impact for farmers and workers across the world. 30 years of farmers and cooperatives using the power of Fairtrade to drive positive change in their communities.

Choosing from a list of 30 ways to celebrate, Fairtrade campaigners and supporters will celebrate this significant birthday with events throughout 2024. Celebrations will draw to a close in the autumn with Fairtrade Fortnight  $9^{th} - 22$  September 2024. The move to September for Fairtrade Fortnight is a permanent one allowing more time to engage in activities and raise awareness of Fairtrade going forward.

Our steering group is planning a number of events throughout the year, to celebrate Fairtrade's 30<sup>th</sup> Birthday. For some of these events we will be collaborating with Falmouth and Penryn University's Sustainability team. However, one of these events will require finance. We would like to engage with first year students by offering them a Fairtrade focussed 'Study Well Pack'. However this initiative will require funding; is this something the town council can help with? Our team has committed to donating £100 from our Fairtrade funds (a third of our fund). And we are planning a Fairtrade Fundraiser 6<sup>th</sup> April and all profits will go to fund this initiative. We also plan to contact local stores to ask for donations of key Fairtrade products.

#### **Our loyal FT Volunteers**

In January we hosted a coffee and cake afternoon for our loyal volunteers to thank them for their loyal support and help with Fairtrade events. 8 volunteers came along to a thoroughly enjoyable afternoon. The afternoon was funded by Fairtrade team members.

#### St Mary's School – A Fairtrade School

We have offered to provide and run a Fairtrade stall for St Mary's School Fairtrade Coffee Morning which is taking place end of March.

#### **Visiting Hotels**

We have made some small progress in contacting local hotels to arrange visits and will continue this work as and when we can.

#### Future Events in Falmouth and the surrounding area

We would be interested in having a Fairtrade presence in any events taking place in Falmouth this year. We plan to have a Fairtrade stand at Park Live, also a stand at Mylor Horticultural Show.

#### Some FT News - Observer Article on Fairtrade Cocoa December 2023

**Ivorian and Ghanaian Cocoa Cooperatives** – New Programme launched by FT to support Fairtrade cooperatives to strengthen prevention and remediation of child labour and forced labour. FT pursues systematic pathways to tackling poverty, alongside access to finance, stronger cooperatives, and longer term contracts.

## APPENDIX VI

# Falmouth Town Council Schedule of Meetings 2024 - 2025 Municipal Year

	<u>2024</u>		<u>2025</u>
40.1	May	1216	January  Planning 9 Licensing (AS)
13th	Annual Council (Princess Pavilion)	<b>1</b> 3th	Planning & Licensing (AS)
20th	Planning & Licensing (AS)	1 F±b	Finance & General Purposes (AS) (7pm)
	luna	15th	Cultural Services & Leisure (AS) Grounds, Facilities & Environmental Action (AS) (7pm)
ا ما	June  Finance & Constal Burnesse / Council Chamber	20th	
3rd	Finance & General Purposes (Council Chamber)	20111	Staffing (AS)
10th	Council (Council Chamber) (7pm) Planning & Licensing (AS)		February
10th	Cultural Services & Leisure (AS)	3rd	Planning & Licensing (AS)
1.2(1)	Grounds, Facilities & Envionmental Action (AS) (7pm)	24th	Planning & Licensing (AS)
17th	Staffing	24111	Finance & General Purposes (AS) (7pm)
17(11	Statilig		finance & deficial fulposes (AD) (7pm)
	July		March_
1st	Planning & Licensing (AS)	10th	Council (Council Chamber)
15th	Finance & General Purposes (AS)	17th	Planning & Licensing (AS)
22nd	Planning & Licensing (AS)	19th	Cultural Services & Leisure (AS)
			Grounds, Facilities & Environmental Action (AS) (7pm)
	August	24th	Staffing (AS)
1.9th	Planning & Licensing (AS)	24th	APM (AS) (7pm)
	<u>September</u>		
9th	Planning & Licensing (AS)		<u>April</u>
	Finance & General Purposes (AS) (7pm)	7th	Planning & Licensing (AS)
11th	Cultural Services & Leisure (AS)	<b>14</b> th	Finance & General Purposes (AS)
	Grounds, Facilities & Environmental Action (AS) (7pm)	28th	Planning & Licensing (AS)
16th	Council (Council Chamber)		
23rd	Staffing (AS)		<u>May</u>
30th	Planning & Licensing (AS)	19th	Annual Council (Princess Pavilion) (7pm)
		21st	Planning & Licensing (AS) (tbc)
	October 0.11 (4.5)		
21st	Planning & Licensing (AS)		
	Finance & General Purposes (AS) (7pm)		
	November		
11th	Planning & Licensing (AS)		
13th	Cultural Services & Leisure (AS)		
25011	Grounds, Facilities & Environmental Action (AS) (7pm)		
18th	Staffing (AS)		
	<u>December</u>		
2nd	Planning & Licensing (AS)		
	Finance & General Purposes (AS) (7pm)		
9th	Council (Council Chamber)		
16th	Planning & Licensing (AS)		
Note			
	All Planning and primary meetings will commence at 6pm where no other meeting is scheduled, where another meeting is scheduled the meeting will commence at 7pm.		
I la l'alance	The Annual Meeting and Annual Parish Meeting (APM) will commence at 7pm.		
Holidays	Bank holidays in 2024 are on the 6th May, 27th May, 26th August, 25th & 26th December.		
	Bank holidays in 2025 are on the 1st January, 18th April, 21st April, 5th May and 26th May.		
Venues	Where specified. The Council Chamber and Art Gallery are in the Municipal Building, The Moor, Falmouth, TR11 2RT and the Atherton Suite (AS) is in The Old Post Office, The Moor, Falmouth TR11 3QA.		



## Town Management Report to Falmouth Town Council 11/03/24

#### Safe and Secure

The Town Team is currently planning numerous projects as part of a new Safe and Secure initiative. This is something that Council and BID have been working on for a while and a number of elements link into this, including a new street ranger service, expansion of the town radio scheme enhanced CCTV provision and a new DISC online crime reporting platform for businesses. A little bit more detail on these components:

#### Falmouth Street Ranger service

From April we will be rolling out a Street Ranger scheme to support the town centre businesses and community. Street Rangers are an effective mechanism employed in other BID/Town Team towns and act as an effective liaison service between businesses, the Town Team, security, and Police services. This was a strong feedback area within the recent BID ballot survey work as well. They will be a good visible presence in the town each week and fundamental to the point below. They are not just there from a crime reduction point of view but will look to develop ways of improving safety and wellbeing, enhance visibility and business support in Falmouth.

There have been teams on the streets previously, but it has been ad-hoc when funding has allowed. The difference with this set-up, is that it will be ongoing and as a result of the BID's successful recent ballot. Funds will now be available to support the service consistently over the next few years.

DISC crime reporting app for businesses.

We all know the challenges and often, frustrations of the Police 101 system. The DISC system is an appbased reporting system which is also GDPR compliant and used across the UK in many towns and cities. This is something the BID will be funding, with each individual person having their own access on behalf of businesses. The rangers will champion this project and support businesses around its usage and impact.

#### Enhanced CCTV provision

As many Councillors will know, we have been working on developing the town CCTV system over the last 18 months or so. This also entails a dedicated monitoring room, managed by trained CCTV operators. This means we now have a greatly improved, locally managed CCTV monitoring service from the one previously undertaken by Tolvaddon Fire & Rescue. It cannot be monitored 24/7 due to budget constraints, but we also have additional coverage in our office for Town Management support. That said, it is of course recording all the time, regardless of whether it is being actively viewed or not. The team liaise closely with the Police around this of course. The additional set-ups required, namely the screens and computer were jointly funded by the Town Council and Falmouth BID.

• Town Radio scheme further developed.

A reasonable number of the night-time economy venues are now using the town radio system which links with our CCTV monitoring team, when on shift. It will also link with the street ranger service when that starts. However, what we are looking to increase this year, is the daytime usage. The daytime take up is low, so there will be a continuation of the 50% discount on the purchase of the handsets to encourage take-up. This discount is being facilitated and funded again by the BID. Initial cost for a business at set-up is circa £140 and then £40 per year for the license fee.

#### Spring Clean

This will be returning on the 13<sup>th</sup> and 14<sup>th</sup> March, and we have approx. 50 volunteers to focus on different areas of the town. A big focus will be the town centre such as repainting the bollards in as many locations as possible, depending on the weather. There will also be co-ordinated litter picks, beach cleans, power washing and various other activities by the Town Team and partners.



#### **Falmouth Town Council**

## 11<sup>th</sup> March 2024

## Town Clerk's Report – Part 1

## 1. NHS DENTISTRY SHORTFALL

To note the response from Chris Reid. Chief Medical Officer, NHS Cornwall and Isles of Scilly, regarding the current NHS dentistry shortfall. (attached)

Mark Williams FCG FSLCC Town Clerk March 2024



23 January 2023

Mark Williams Sent by email:

valerierogers@falmouthtowncouncil.com

Part 2S, Chy Trevail Beacon Technology Park Dunmere Road

Bodmin PL31 2FR

Tel: 01726 627800

Email:

ciosicb.corporategovernance@nhs.net

Dear Mark

Thank you for your letter dated 21 December 2023.

We note your concerns and share your frustration of the lack of dentistry within the area. We are working hard with our colleagues in NHS England to understand what we can reprocure and if we can offer anything different to the normal dentistry standard contract.

The pilot project you refer to in Lostwithiel is a test and learn, we must see the outcomes of that project to see if it achieves what we hope for. Once we know if it is successful or not, then we will engage with other providers to see if this is something they will be interested in but currently we need to see if this model works for both individual patient needs and the wider community.

I trust you will find this response helpful. Should you have any questions regarding my response please do not hesitate to contact me.

Yours sincerely

C& Most

Chris Reid

Chief medical officer

