

Role:	Front of House Bar & Barista
Reports to:	Bar & Café Manager
Salary:	£12 per hour (£12.60 from 1 April 2025)
Contract:	Casual worker, variable hours

Purpose of the role

Join terrific team at Princess Pavilion, a popular bar, café and events venue much loved by our customers. With fabulous food, super sea views and gorgeous gardens, we host local, national and international events throughout the year.

You'll need to be hard working and great with customers, and work well with your colleagues.

Duties and responsibilities

- Preparing and serving drinks to customers including alcoholic, soft and hot drinks
- Serving food and snacks
- Engaging with customers and providing excellent customer service
- Using a till to take orders and process payments
- Checking customers identification and age verification
- Maintaining a clean and organised bar and café area
- Occasional kitchen porter duties
- Monitoring and refilling stock levels as needed
- Clearing tables, wiping surfaces to a high level of cleanliness
- Providing timely and efficient service behind our high volume event bars

You may also be required to undertake additional or other reasonable duties as necessary to meet the needs of our business.

Person Specification

	Essential	Desirable
Experience and knowledge	Some experience of working in a bar or café	<p>A good knowledge of beers, wines and spirits. Previous cocktail experience is advantageous.</p> <p>Previous barista experience</p> <p>Comfortable in diverse settings including live music events, exhibitions and weddings.</p>

Job Description & Person Specification

		Knowledge or experience of local government and its place supporting the local community
Personal attributes	<p>High level of motivation and comfortable working in a busy, fast paced environment</p> <p>Good work ethic and ‘hands on’ approach</p> <p>A keen eye for detail – looking for what needs to be done next</p> <p>Flexible & adaptable attitude</p>	Be adaptable and able to accept changes in work pressures
Skills and abilities	<p>Excellent interpersonal and customer care skills</p> <p>Ability to communicate effectively with customers, colleagues and management.</p> <p>Effective time management and prioritisation.</p> <p>Able to take direction, but also use own initiative.</p> <p>Ability to work effectively alone and as part of a team</p>	
Education and training		
Special circumstances	<p>Willing to work out of hours, including weekend and evenings</p> <p>Flexible and willing to pick up shifts with short notice</p>	